

# AT&T Connecticut:

## *Our Community & Environment*

With nearly 4,970 employees and 41 company-owned retail locations in the state, AT&T is committed to working in and with Connecticut. This includes being a good corporate citizen through careful management of our impact on the state.

- **Alternative Energy:** Alternative energy can help reduce greenhouse gas (GHG) emissions and diminish air pollution. We strive to minimize our environmental impact and dependency on fossil fuels through the purchase or commission of alternative energy sources. When costs are comparable, we seek alternative energy sources over fossil fuels.
  - **Fuel Cells:** Fuel cell technology produces clean and reliable onsite power. We worked with Bloom Energy to install 28 of Bloom Energy fuel cells in Connecticut and California. In fall 2012, AT&T announced a planned additional 9.6 MW of fuel cell power. Once fully operational, all of AT&T's Bloom Box installations are expected to produce more than 149 million kilowatt hours (kWh) of electricity annually, enough to power more than 13,680 homes per year.
  - **Solar Power:** AT&T is working to enhance energy performance and minimize energy consumption in company buildings and IT systems and networks.
- **Transportation Initiatives:** As of March 2013, we operated 307 alternative-fuel vehicles in Connecticut. Finding cleaner, more efficient methods of powering our vehicles is important for this country's economy, security and environment.
- **Cell Phone Recycling:** AT&T and its customers can play an important role in keeping old cell phones out of landfills. In 2012 AT&T launched its Trade-In program, an easy way for customers to recycle phones for AT&T credit or to benefit philanthropic organizations like Cell Phones for Soldiers. In 2012 AT&T's customers broke the world record for the amount of cell phones recycled in a week, as certified by Guinness World Records.
- **Environmental Compliance:** Protecting our current natural resources – and complying with laws that are in place to do so – is critical to ensuring that these resources will be around for future generations. We are committed to complying with all applicable environmental, health and safety laws and regulations and to maintaining and improving management systems throughout the company to meet our compliance obligations.
- **Greenhouse Gas Emissions:** The ability to measure and understand greenhouse gas (GHG) emissions is an important piece of a company's efforts to manage its environmental impact. We're committed to measuring and understanding our GHG emissions and taking steps to manage them.

- **Industry & Government Problem Solving:** Environmental and social sustainability challenges are complex, and working with industry peers and governmental interests in appropriate ways to address these issues can be a valuable tool. We see the benefit of combining resources and coordinating efforts with our industry peers and governmental interests in appropriate ways to address persistent social and environmental challenges where there is a good match between our expertise and talent and the interests of our customers and shareholders.
- **Managing Energy, Improving Efficiency:** The more voice, data and video content we deliver, the more capacity – and power – is required to run the network. Effective energy management is critical to the competitiveness of our business and the reliability of our service to customers. In 2011, we invested more than \$3,100,000 in 154 energy-efficiency projects in Connecticut, resulting in an expected 3,500,000 kilowatt-hours of annualized energy savings.
- **Paperless Billing:** Paperless billing can reduce waste and unnecessary use of resources associated with the paper billing process, making it more efficient for our customers and improving our bottom line.
- **Telephone Directories:** AT&T actively works to reduce the environmental impacts of our paper sourcing, production, and distribution, and we promote the recycling of all directories published by AT&T.
- **Waste Management:** From the buildings AT&T occupies to the phones we sell, AT&T strives to minimize the waste we produce by minimizing it on the front end by increasing operational efficiency and on the back end through recycling and responsible disposal.
- **Water Management:** Water is a foundational resource for environmental and social sustainability and economic prosperity. Reducing water use and managing this resource wisely is critical. We strive to actively manage and reduce our water use where possible.

